From: Ginny Caughey To: Microsoft ATR Date: 1/2/02 1:35pm

Subject: Microsoft Settlement

To Whom It May Concern:

I am a software developer and partner in a small software company located in North Carolina that develops software for municipalities and business all over the US and Canada. I am also a Compuserve subscriber as well as a AOL-Time Warner RoadRunner subscriber for Internet access. As you may imagine, the current legal proceedings against Microsoft interest me professionally as well as personally very much.

I am very satisfied with the terms of the Microsoft settlement, as is my state's attorney general. I do not use some of Microsoft's competitors' products because I find them INFERIOR, not merely because Microsoft provides competing products. I do use some products that compete directly with Microsoft's because I find them better suited for my purposes. And I purchase Microsoft products instead of using free products from other sources when that is the best business choice for my clients. I do not believe that it is in my best interests as a consumer or as a software developer for a minority of state attorneys general to pursue this matter further in hopes of providing an unfair competitive advantage to some of their constituents. If they truly want to help AOL or Sun Microsystems, for example, they could advise them to provide better products and services! Competition is the engine that results in the best products and services for me and my clients, and the current terms of the settltement ensure that competition for all parties is possible. I hope that the Court will agree with me that this matter should be ended with the current settlement.

Sincerely, Ginny Caughey Vice President Carolina Software, Inc. Wilmington NC